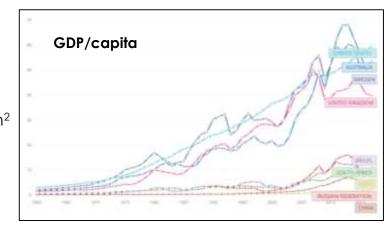






Population ~4 million Area ~2,500 km² SA GDP/capita ~\$6,000 Gini coefficient 0.61 Unemployment 22.7%





HOUSEHOLDS

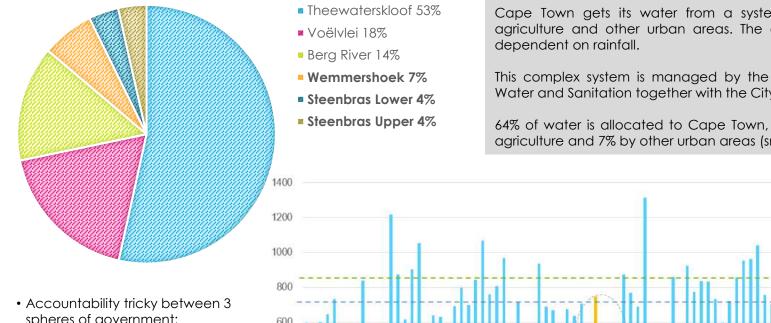
Total ~1.1m Informal ~250,000 Indigent ~270,000 < poverty line ~300,000

ACCESS TO SERVICES

Piped water 99.8%
Electricity 97.3%
Telephone 93.5%
Adequate sanitation 94.3%



Cape Town's water is part of an integrated surface water system

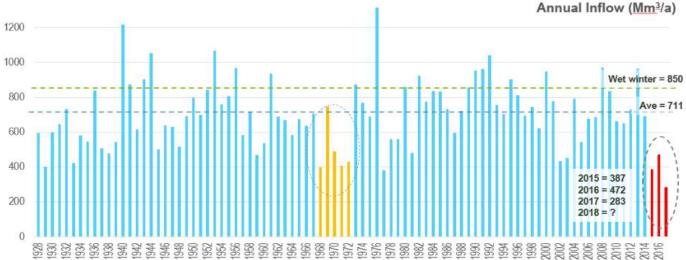


- spheres of government;
- Procurement reform towards empowerment;
- Legislation aimed to prevent corruption rather than enable development.

Cape Town gets its water from a system of dams that supply agriculture and other urban areas. The current system is heavily

This complex system is managed by the national Department of Water and Sanitation together with the City of Cape Town.

64% of water is allocated to Cape Town, about a third is used by agriculture and 7% by other urban areas (smaller towns).



Water Supply

- Surface water Dams currently over-allocated
 - capacity ~900MCM, yield ~500MCM
- Current restrictions allocations reduced
 - current restricted allocation ~250MCM
- Alternative sources:
 - Groundwater
 - Table Mountain Group
 - Cape Flats
 - Re-use triggered one temporary scheme
 - Desalination triggered three temporary schemes
- Not possible or affordable to build way out of a drought





Water Demand management

- Communication
- Restrictions & Tariffs
- Water flow restriction
- Pressure management

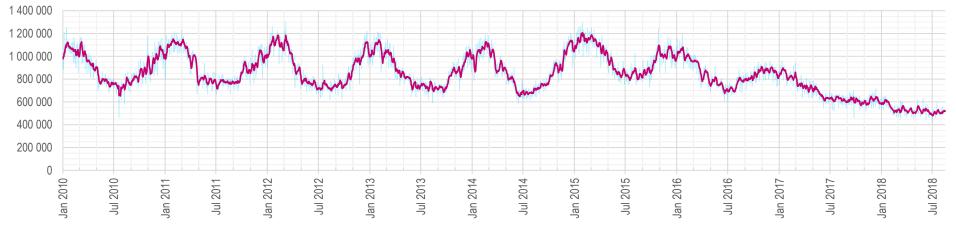


Summer 2014 - 300 lcd
 Summer 2015 - 250 lcd

Summer 2016 - 225 lcd

Summer 2018 - 150 lcd

Now - 125 lcd

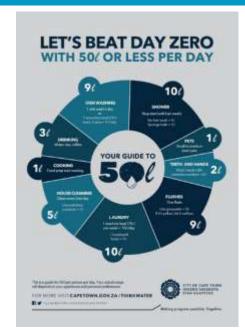


Total Average Daily Production

Total Daily Production

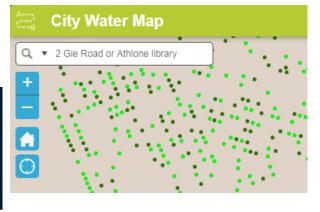
Water Demand management - Communication

- 4 million people
- Political environment
- Complexity
- Avenues
 - Printed press
 - Radio
 - Media engagement
 - Social media
 - Citizen engagement
 - Awareness & education



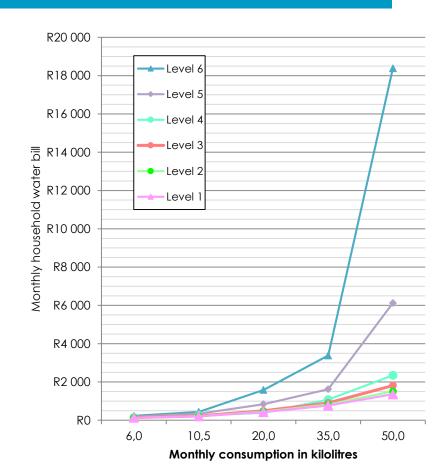






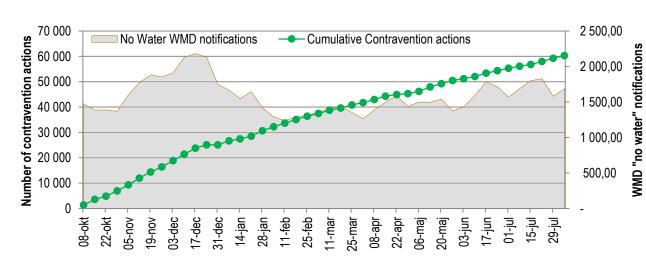
Water Demand management - Restrictions

- Progressively punitive tariffs Ministerial approval required
- Moving from 3 to 7 levels of restriction
- Steep increases in price
 - 6kl free up to June 2017
 - Introduced at R4/kl in July 2017
 - Increased to R26/kl in Feb 2018
 - Increased to R29/kl in July 2018
- Enforcement rules



Water Demand management – Flow restrictors

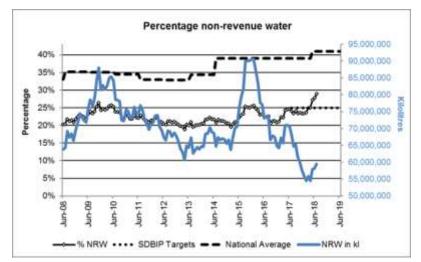
- Leak repair programme ~190,000 of 268,000 households done
- All meter replacements use these restrictors, but not set
- In September 2017 took decision to install at households using >20kl/month
- ~60,000 installed to date

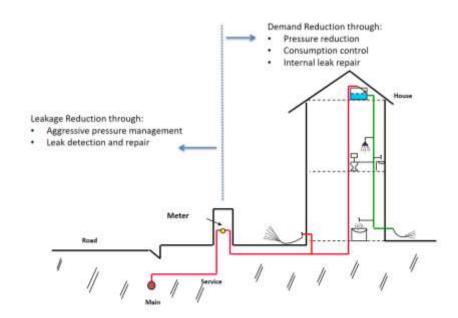




Water Demand management – Pressure reduction

- ~160 pressure management zones
- Currently managing 99 (15m/25m mainly residential
- Savings ~70MLD
- · Leak repair at household level
- Leak detection & repairs
- Pressure managed reticulation 4,800/10,600km
- High user meter issues



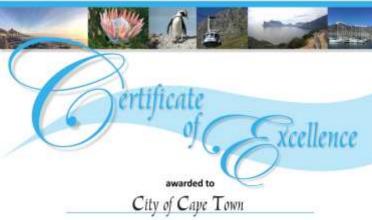


Water Demand Management - Impact

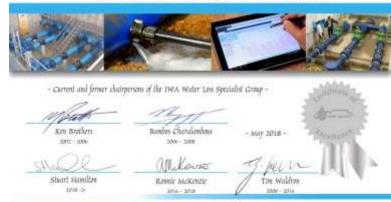
IWA recognition for a 55% reduction in water demand between 2015 – 2017 without resorting to intermittent supply







for achieving 55% reduction in water demand between 2015 and 2017 without resorting to intermittent supply



Towards Resilience

- Don't lose lessons from the drought! Value water. Build better social cohesion & equity in access;
- Consider, plan and mitigate shocks (drought, tariff increase, localized flooding, storm surge, protest) and stresses (inward migration, informal settlements, poor hygiene and sanitation, sub-optimal institutions, aging infrastructure);
- Diversify supply reduce reliance on rainfall, introduce redundancy;
- Maintain water conservation & demand management, support household resilience;
- Resolve better management of catchments requiring cooperation between all spheres of government;
- Price water appropriately;
- Water sensitive design manage urban water cycle;













